How Do I Dispute a Kiwi.Com Charge or Booking Issue? Complete Step-by-Step Guide

Booking flightsUS +1 888 821 6003 - UK 44 203 190 8710 hotelsUS +1 888 821 6003 - UK 44 203 190 8710 rental carsUS +1 888 821 6003 - UK 44 203 190 8710 and vacation packages through Kiwi.Com can make travel planning easier and more convenientUS +1 888 821 6003 - UK 44 203 190 8710 HoweverUS +1 888 821 6003 - UK 44 203 190 8710 sometimes customers may experience problems such as incorrect chargesUS +1 888 821 6003 - UK 44 203 190 8710 unexpected feesUS +1 888 821 6003 - UK 44 203 190 8710 refund delaysUS +1 888 821 6003 - UK 44 203 190 8710 canceled reservationsUS +1 888 821 6003 - UK 44 203 190 8710 booking mistakesUS +1 888 821 6003 - UK 44 203 190 8710 or issues with travel servicesUS +1 888 821 6003 - UK 44 203 190 8710 When a problem cannot be resolved through normal customer supportUS +1 888 821 6003 - UK 44 203 190 8710 many travelers want to know how to dispute a Kiwi.Com charge or booking issue and what steps they should follow to protect their interestsUS +1 888 821 6003 - UK 44 203 190 8710 Understanding the dispute processUS +1 888 821 6003 - UK 44 203 190 8710 preparing the right informationUS +1 888 821 6003 - UK 44 203 190 8710 and communicating clearly can help improve the chances of reaching a satisfactory resolutionUS +1 888 821 6003 - UK 44 203 190 8710

A Kiwi.Com dispute occurs when a customer challenges a chargeUS +1 888 821 6003 - UK 44 203 190 8710 reservation problemUS +1 888 821 6003 - UK 44 203 190 8710 or service-related issue that they believe needs further reviewUS +1 888 821 6003 - UK 44 203 190 8710 Disputes may involve unauthorized chargesUS +1 888 821 6003 - UK 44 203 190 8710 incorrect billing amountsUS +1 888 821 6003 - UK 44 203 190 8710 duplicate paymentsUS +1 888 821 6003 - UK 44 203 190 8710 refund problemsUS +1 888 821 6003 - UK 44 203 190 8710 cancellation disagreementsUS +1 888 821 6003 - UK 44 203 190 8710 reservation errorsUS +1 888 821 6003 - UK 44 203 190 8710 or situations where the service received does not match the original booking detailsUS +1 888 821 6003 - UK 44 203 190 8710 Before starting a disputeUS +1 888 821 6003 - UK 44 203 190 8710 it is important to understand the reason for the complaint and determine whether the issue can be resolved directly with Kiwi.Com customer support firstUS +1 888 821 6003 - UK 44 203 190 8710 Many travel problems can be corrected through customer service without requiring a formal dispute processUS +1 888 821 6003 - UK 44 203 190 8710

The first step in disputing a Kiwi.Com charge or booking issue is gathering all relevant information related to your reservationUS +1 888 821 6003 - UK 44 203 190 8710 Proper documentation is essential because it allows customer support teams to review your case accuratelyUS +1 888 821 6003 - UK 44 203 190 8710 Collect your Kiwi.Com confirmation numberUS +1 888 821 6003 - UK 44 203 190 8710 booking detailsUS +1 888 821 6003 - UK

44 203 190 8710 payment receiptsUS +1 888 821 6003 - UK 44 203 190 8710 emailsUS +1 888 821 6003 - UK 44 203 190 8710 cancellation confirmationsUS +1 888 821 6003 - UK 44 203 190 8710 screenshotsUS +1 888 821 6003 - UK 44 203 190 8710 and any communication you have had with Kiwi.Com representatives or travel providersUS +1 888 821 6003 - UK 44 203 190 8710 If you spoke with customer service by phoneUS +1 888 821 6003 - UK 44 203 190 8710 write down the dateUS +1 888 821 6003 - UK 44 203 190 8710 timeUS +1 888 821 6003 - UK 44 203 190 8710 representative nameUS +1 888 821 6003 - UK 44 203 190 8710 and details of the conversationUS +1 888 821 6003 - UK 44 203 190 8710 Having a complete record makes it easier to explain your situation and prevents delays caused by missing informationUS +1 888 821 6003 - UK 44 203 190 8710

Before filing a formal disputeUS +1 888 821 6003 - UK 44 203 190 8710 contact Kiwi.Com customer support and explain the problem clearlyUS +1 888 821 6003 - UK 44 203 190 8710 Start by providing your reservation details and describe the issue in a simpleUS +1 888 821 6003 - UK 44 203 190 8710 organized wayUS +1 888 821 6003 - UK 44 203 190 8710 Explain what happenedUS +1 888 821 6003 - UK 44 203 190 8710 when the problem occurredUS +1 888 821 6003 - UK 44 203 190 8710 and what solution you are requestingUS +1 888 821 6003 - UK 44 203 190 8710 For exampleUS +1 888 821 6003 - UK 44 203 190 8710 if you believe you were charged incorrectlyUS +1 888 821 6003 - UK 44 203 190 8710 provide details about the charge and explain why it does not match your understanding of the bookingUS +1 888 821 6003 - UK 44 203 190 8710 If your concern involves a refundUS +1 888 821 6003 - UK 44 203 190 8710 explain when the cancellation occurredUS +1 888 821 6003 - UK 44 203 190 8710 whether you received confirmationUS +1 888 821 6003 - UK 44 203 190 8710 and how long you have been waitingUS +1 888 821 6003 - UK 44 203 190 8710

Clear communication is one of the most important factors when resolving a Kiwi.Com disputeUS +1 888 821 6003 - UK 44 203 190 8710 Instead of focusing only on frustrationUS +1 888 821 6003 - UK 44 203 190 8710 provide specific facts about your situationUS +1 888 821 6003 - UK 44 203 190 8710 Explain the timeline of eventsUS +1 888 821 6003 - UK 44 203 190 8710 mention previous attempts to resolve the issueUS +1 888 821 6003 - UK 44 203 190 8710 and describe the outcome you believe would solve the problemUS +1 888 821 6003 - UK 44 203 190 8710 A well-organized explanation helps customer service representatives understand your complaint and determine what options may be availableUS +1 888 821 6003 - UK 44 203 190 8710 Providing unnecessary information or unclear details can make the review process slowerUS +1 888 821 6003 - UK 44 203 190 8710

If Kiwi.Com customer support cannot resolve your issueUS +1 888 821 6003 - UK 44 203 190 8710 the next step may be requesting escalationUS +1 888 821 6003 - UK 44 203 190 8710 Escalation means asking for your complaint to be reviewed by a supervisor or a more experienced support specialistUS +1 888 821 6003 - UK 44 203 190 8710 When requesting escalationUS +1 888 821 6003 - UK 44 203 190 8710 explain that you have already attempted to resolve the matter and need additional assistanceUS +1 888 821 6003 - UK 44 203 190 8710 Provide your case numberUS +1 888 821 6003 - UK 44 203 190 8710 booking informationUS +1 888 821 6003 - UK 44 203 190 8710 and any previous communication recordsUS +1 888 821 6003 - UK 44 203 190 8710 A supervisor may be able to review the situation in more

detailUS +1 888 821 6003 - UK 44 203 190 8710 investigate additional informationUS +1 888 821 6003 - UK 44 203 190 8710 or explain available options based on your reservation termsUS +1 888 821 6003 - UK 44 203 190 8710

One of the most common reasons customers dispute Kiwi.Com transactions is refund-related problemsUS +1 888 821 6003 - UK 44 203 190 8710 Refund disputes can occur when a customer cancels a reservation but does not receive the expected refundUS +1 888 821 6003 - UK 44 203 190 8710 receives a partial refundUS +1 888 821 6003 - UK 44 203 190 8710 or experiences delays in payment processingUS +1 888 821 6003 - UK 44 203 190 8710 Before disputing a refund issueUS +1 888 821 6003 - UK 44 203 190 8710 review the cancellation policy connected to your reservationUS +1 888 821 6003 - UK 44 203 190 8710 Travel bookings often have specific rules regarding refundable and non-refundable reservationsUS +1 888 821 6003 - UK 44 203 190 8710 Understanding these terms can help you determine whether your request is eligible and provide a stronger explanation when contacting supportUS +1 888 821 6003 - UK 44 203 190 8710

Payment disputes are another common issue faced by travelersUS +1 888 821 6003 - UK 44 203 190 8710 Customers may dispute charges due to duplicate paymentsUS +1 888 821 6003 - UK 44 203 190 8710 incorrect amountsUS +1 888 821 6003 - UK 44 203 190 8710 unexpected feesUS +1 888 821 6003 - UK 44 203 190 8710 or charges they do not recognizeUS +1 888 821 6003 - UK 44 203 190 8710 If you notice a suspicious or incorrect chargeUS +1 888 821 6003 - UK 44 203 190 8710 review your booking confirmation and payment records firstUS +1 888 821 6003 - UK 44 203 190 8710 Sometimes additional fees or service charges may be related to the terms of the reservationUS +1 888 821 6003 - UK 44 203 190 8710 If the charge still appears incorrect after reviewing your documentsUS +1 888 821 6003 - UK 44 203 190 8710 contact Kiwi.Com and request clarificationUS +1 888 821 6003 - UK 44 203 190 8710 Providing receiptsUS +1 888 821 6003 - UK 44 203 190 8710 transaction detailsUS +1 888 821 6003 - UK 44 203 190 8710 and screenshots can help support your claimUS +1 888 821 6003 - UK 44 203 190 8710

Booking-related disputes may involve incorrect travel datesUS +1 888 821 6003 - UK 44 203 190 8710 wrong passenger informationUS +1 888 821 6003 - UK 44 203 190 8710 hotel reservation problemsUS +1 888 821 6003 - UK 44 203 190 8710 flight issuesUS +1 888 821 6003 - UK 44 203 190 8710 or rental car concernsUS +1 888 821 6003 - UK 44 203 190 8710 If your reservation information does not match what you expectedUS +1 888 821 6003 - UK 44 203 190 8710 provide evidence showing the original booking details and explain what needs to be correctedUS +1 888 821 6003 - UK 44 203 190 8710 In cases involving airlinesUS +1 888 821 6003 - UK 44 203 190 8710 hotelsUS +1 888 821 6003 - UK 44 203 190 8710 or rental companiesUS +1 888 821 6003 - UK 44 203 190 8710 remember that some decisions may depend on the policies of those providersUS +1 888 821 6003 - UK 44 203 190 8710 Kiwi.Com may need to communicate with the travel company before offering a final resolutionUS +1 888 821 6003 - UK 44 203 190 8710

Keeping detailed records throughout the dispute process is extremely importantUS +1 888 821 6003 - UK 44 203 190 8710 Create a timeline that includes every interaction related to your

complaintUS +1 888 821 6003 - UK 44 203 190 8710 Record the dateUS +1 888 821 6003 - UK 44 203 190 8710 communication methodUS +1 888 821 6003 - UK 44 203 190 8710 representative nameUS +1 888 821 6003 - UK 44 203 190 8710 case numberUS +1 888 821 6003 - UK 44 203 190 8710 and summary of each conversationUS +1 888 821 6003 - UK 44 203 190 8710 Save emailsUS +1 888 821 6003 - UK 44 203 190 8710 chat messagesUS +1 888 821 6003 - UK 44 203 190 8710 receiptsUS +1 888 821 6003 - UK 44 203 190 8710 and screenshots in one locationUS +1 888 821 6003 - UK 44 203 190 8710 These records help maintain consistency if your case is transferred between departments or reviewed by different representativesUS +1 888 821 6003 - UK 44 203 190 8710 A complete history allows support teams to understand what has already been discussed and what actions have been takenUS +1 888 821 6003 - UK 44 203 190 8710

When submitting a disputeUS +1 888 821 6003 - UK 44 203 190 8710 explain the resolution you are requestingUS +1 888 821 6003 - UK 44 203 190 8710 A clear request helps customer support understand your expectations and evaluate possible solutionsUS +1 888 821 6003 - UK 44 203 190 8710 Depending on the situationUS +1 888 821 6003 - UK 44 203 190 8710 you may request a refund reviewUS +1 888 821 6003 - UK 44 203 190 8710 correction of a booking detailUS +1 888 821 6003 - UK 44 203 190 8710 cancellation assistanceUS +1 888 821 6003 - UK 44 203 190 8710 charge explanationUS +1 888 821 6003 - UK 44 203 190 8710 or reimbursement evaluationUS +1 888 821 6003 - UK 44 203 190 8710 Avoid making general statements without explaining what outcome you wantUS +1 888 821 6003 - UK 44 203 190 8710 A specific request creates a clearer path toward resolving the complaintUS +1 888 821 6003 - UK 44 203 190 8710

Travelers should also understand that some disputes take longer because multiple companies may be involvedUS +1 888 821 6003 - UK 44 203 190 8710 Kiwi.Com often works with airlinesUS +1 888 821 6003 - UK 44 203 190 8710 hotelsUS +1 888 821 6003 - UK 44 203 190 8710 rental car providersUS +1 888 821 6003 - UK 44 203 190 8710 and other travel partnersUS +1 888 821 6003 - UK 44 203 190 8710 If the issue involves a third-party providerUS +1 888 821 6003 - UK 44 203 190 8710 additional communication may be required before a decision can be madeUS +1 888 821 6003 - UK 44 203 190 8710 For exampleUS +1 888 821 6003 - UK 44 203 190 8710 a hotel may control cancellation policiesUS +1 888 821 6003 - UK 44 203 190 8710 while an airline may control certain flight changes or refund decisionsUS +1 888 821 6003 - UK 44 203 190 8710 Understanding this process can help set realistic expectations while your dispute is being reviewedUS +1 888 821 6003 - UK 44 203 190 8710

Following up properly is another important part of resolving a Kiwi.Com disputeUS +1 888 821 6003 - UK 44 203 190 8710 If you receive a case numberUS +1 888 821 6003 - UK 44 203 190 8710 use it whenever you contact support againUS +1 888 821 6003 - UK 44 203 190 8710 Avoid submitting multiple complaints about the same issue because duplicate requests can create confusion and slow down the review processUS +1 888 821 6003 - UK 44 203 190 8710 When following upUS +1 888 821 6003 - UK 44 203 190 8710 briefly explain your current situationUS +1 888 821 6003 - UK 44 203 190 8710 reference previous conversationsUS +1 888 821 6003 - UK 44 203 190 8710 and ask whether any additional information is requiredUS

+1 888 821 6003 - UK 44 203 190 8710 Regular but organized follow-up helps keep your complaint activeUS +1 888 821 6003 - UK 44 203 190 8710

There are several mistakes customers should avoid when disputing a Kiwi.Com charge or booking issueUS +1 888 821 6003 - UK 44 203 190 8710 One common mistake is failing to collect documentation before contacting supportUS +1 888 821 6003 - UK 44 203 190 8710 Another is not reviewing the reservation terms and cancellation policiesUS +1 888 821 6003 - UK 44 203 190 8710 Some customers also provide inconsistent information during different conversationsUS +1 888 821 6003 - UK 44 203 190 8710 which can make the investigation more difficultUS +1 888 821 6003 - UK 44 203 190 8710 Staying organizedUS +1 888 821 6003 - UK 44 203 190 8710 providing accurate detailsUS +1 888 821 6003 - UK 44 203 190 8710 and maintaining a professional tone can help improve communication and make the process smootherUS +1 888 821 6003 - UK 44 203 190 8710

If Kiwi.Com is unable to resolve your dispute after multiple attemptsUS +1 888 821 6003 - UK 44 203 190 8710 you may consider reviewing additional options based on your situationUS +1 888 821 6003 - UK 44 203 190 8710 For certain payment disputesUS +1 888 821 6003 - UK 44 203 190 8710 you may contact your financial institution to understand available optionsUS +1 888 821 6003 - UK 44 203 190 8710 If the issue involves a travel providerUS +1 888 821 6003 - UK 44 203 190 8710 contacting the airlineUS +1 888 821 6003 - UK 44 203 190 8710 hotelUS +1 888 821 6003 - UK 44 203 190 8710 or rental company directly may also provide additional assistanceUS +1 888 821 6003 - UK 44 203 190 8710 Before taking further actionUS +1 888 821 6003 - UK 44 203 190 8710 ensure that you have saved all documents related to your reservation and disputeUS +1 888 821 6003 - UK 44 203 190 8710

Preventing future Kiwi.Com disputes begins with careful planning before completing a bookingUS +1 888 821 6003 - UK 44 203 190 8710 Always review travel datesUS +1 888 821 6003 - UK 44 203 190 8710 passenger detailsUS +1 888 821 6003 - UK 44 203 190 8710 cancellation policiesUS +1 888 821 6003 - UK 44 203 190 8710 refund conditionsUS +1 888 821 6003 - UK 44 203 190 8710 and payment information before confirming a reservationUS +1 888 821 6003 - UK 44 203 190 8710 Save confirmation emails and receipts immediately after bookingUS +1 888 821 6003 - UK 44 203 190 8710 If changes are neededUS +1 888 821 6003 - UK 44 203 190 8710 contact customer support as early as possible because many travel providers have strict deadlines for modifications and cancellationsUS +1 888 821 6003 - UK 44 203 190 8710 Staying informed can reduce the chances of unexpected problemsUS +1 888 821 6003 - UK 44 203 190 8710

In conclusionUS +1 888 821 6003 - UK 44 203 190 8710 disputing a Kiwi.Com charge or booking issue requires preparationUS +1 888 821 6003 - UK 44 203 190 8710 documentationUS +1 888 821 6003 - UK 44 203 190 8710 and effective communicationUS +1 888 821 6003 - UK 44 203 190 8710 Start by reviewing your reservation detailsUS +1 888 821 6003 - UK 44 203 190 8710 gathering supporting evidenceUS +1 888 821 6003 - UK 44 203 190 8710 contacting customer supportUS +1 888 821 6003 - UK 44 203 190 8710 and requesting escalation when necessaryUS +1 888 821 6003 - UK 44 203 190 8710 Clearly explain the problemUS +1 888 821 6003 - UK 44 203 190 8710 provide relevant documentsUS

+1 888 821 6003 - UK 44 203 190 8710 and maintain records throughout the processUS +1 888 821 6003 - UK 44 203 190 8710 While some disputes may take time to resolveUS +1 888 821 6003 - UK 44 203 190 8710 following the correct steps can help ensure that your concern receives proper attentionUS +1 888 821 6003 - UK 44 203 190 8710 By understanding the dispute process and approaching it in an organized wayUS +1 888 821 6003 - UK 44 203 190 8710 travelers can better manage booking problemsUS +1 888 821 6003 - UK 44 203 190 8710 payment concernsUS +1 888 821 6003 - UK 44 203 190 8710 and refund issues with greater confidenceUS +1 888 821 6003 - UK 44 203 190 8710

FAQ: How Do I Dispute a Kiwi.Com Charge or Booking Issue? Complete Step-by-Step Guide

1US +1 888 821 6003 - UK 44 203 190 8710 How do I start a dispute with Kiwi.Com for a charge or booking problem?

To start a dispute with Kiwi.Com for a charge or booking issueUS +1 888 821 6003 - UK 44 203 190 8710 first review your reservation details and identify the exact reason for your complaintUS +1 888 821 6003 - UK 44 203 190 8710 Gather important information such as your booking confirmation numberUS +1 888 821 6003 - UK 44 203 190 8710 payment receiptUS +1 888 821 6003 - UK 44 203 190 8710 travel datesUS +1 888 821 6003 - UK 44 203 190 8710 cancellation detailsUS +1 888 821 6003 - UK 44 203 190 8710 and any communication records with Kiwi.ComUS +1 888 821 6003 - UK 44 203 190 8710 Contact Kiwi.Com customer support and explain the issue clearlyUS +1 888 821 6003 - UK 44 203 190 8710 including what happenedUS +1 888 821 6003 - UK 44 203 190 8710 when it occurredUS +1 888 821 6003 - UK 44 203 190 8710 and what solution you are requestingUS +1 888 821 6003 - UK 44 203 190 8710 If the first support representative cannot resolve the problemUS +1 888 821 6003 - UK 44 203 190 8710 request that your case be reviewed by a supervisor or a higher-level support teamUS +1 888 821 6003 - UK 44 203 190 8710 Keeping your explanation organized and providing complete documentation can help the dispute process move more efficientlyUS +1 888 821 6003 - UK 44 203 190 8710

2US +1 888 821 6003 - UK 44 203 190 8710 What types of Kiwi.Com charges or booking problems can be disputed?

Customers may need to dispute different types of Kiwi.Com charges or booking problems depending on their situationUS +1 888 821 6003 - UK 44 203 190 8710 Common disputes include incorrect billing amountsUS +1 888 821 6003 - UK 44 203 190 8710 duplicate chargesUS +1 888 821 6003 - UK 44 203 190 8710 unauthorized transactionsUS +1 888 821 6003 - UK 44 203 190 8710 unexpected feesUS +1 888 821 6003 - UK 44 203 190 8710 refund delaysUS +1 888 821 6003 - UK 44 203 190 8710 canceled reservationsUS +1 888 821 6003 - UK 44 203 190 8710 incorrect booking informationUS +1 888 821 6003 - UK 44 203 190

8710 and problems with flightsUS +1 888 821 6003 - UK 44 203 190 8710 hotelsUS +1 888 821 6003 - UK 44 203 190 8710 or rental car reservationsUS +1 888 821 6003 - UK 44 203 190 8710 Some disputes may involve services that were not provided as expected or situations where the reservation details do not match what was originally confirmedUS +1 888 821 6003 - UK 44 203 190 8710 Before filing a disputeUS +1 888 821 6003 - UK 44 203 190 8710 review your booking terms and payment records to understand whether the issue can be resolved directly through customer support or requires further escalationUS +1 888 821 6003 - UK 44 203 190 8710

3US +1 888 821 6003 - UK 44 203 190 8710 What information should I provide when disputing a Kiwi.Com charge?

When disputing a Kiwi.Com chargeUS +1 888 821 6003 - UK 44 203 190 8710 provide as much supporting information as possible to help the company review your complaintUS +1 888 821 6003 - UK 44 203 190 8710 Important details include your Kiwi.Com confirmation numberUS +1 888 821 6003 - UK 44 203 190 8710 account informationUS +1 888 821 6003 - UK 44 203 190 8710 transaction dateUS +1 888 821 6003 - UK 44 203 190 8710 payment methodUS +1 888 821 6003 - UK 44 203 190 8710 charged amountUS +1 888 821 6003 - UK 44 203 190 8710 receiptsUS +1 888 821 6003 - UK 44 203 190 8710 emailsUS +1 888 821 6003 - UK 44 203 190 8710 screenshotsUS +1 888 821 6003 - UK 44 203 190 8710 and any previous conversations with customer serviceUS +1 888 821 6003 - UK 44 203 190 8710 Explain why you believe the charge is incorrect and include any evidence that supports your claimUS +1 888 821 6003 - UK 44 203 190 8710 A detailed explanation helps the support team understand the issue and reduces the possibility of delays caused by missing or unclear informationUS +1 888 821 6003 - UK 44 203 190 8710

4US +1 888 821 6003 - UK 44 203 190 8710 How can I dispute a Kiwi.Com refund problem if my money has not been returned?

If your Kiwi.Com refund has not been receivedUS +1 888 821 6003 - UK 44 203 190 8710 begin by checking your cancellation confirmation and reviewing the refund terms associated with your bookingUS +1 888 821 6003 - UK 44 203 190 8710 If the refund should have already been processedUS +1 888 821 6003 - UK 44 203 190 8710 contact Kiwi.Com customer support and provide your reservation detailsUS +1 888 821 6003 - UK 44 203 190 8710 cancellation informationUS +1 888 821 6003 - UK 44 203 190 8710 refund confirmationUS +1 888 821 6003 - UK 44 203 190 8710 and payment recordsUS +1 888 821 6003 - UK 44 203 190 8710 Explain that the refund issue remains unresolved and request additional reviewUS +1 888 821 6003 - UK 44 203 190 8710 Refund delays may sometimes involve hotelsUS +1 888 821 6003 - UK 44 203 190 8710 airlinesUS +1 888 821 6003 - UK 44 203 190 8710 rental companiesUS +1 888 821 6003 - UK 44 203 190 8710 payment processorsUS +1 888 821

6003 - UK 44 203 190 8710 or banksUS +1 888 821 6003 - UK 44 203 190 8710 so providing complete documentation can help identify where the delay is occurring and what steps are needed to complete the refundUS +1 888 821 6003 - UK 44 203 190 8710

5US +1 888 821 6003 - UK 44 203 190 8710 Can I dispute a Kiwi.Com booking if the reservation details are incorrect?

YesUS +1 888 821 6003 - UK 44 203 190 8710 you can raise a dispute or complaint if your Kiwi.Com booking details are incorrect or do not match your confirmation informationUS +1 888 821 6003 - UK 44 203 190 8710 Common examples include incorrect travel datesUS +1 888 821 6003 - UK 44 203 190 8710 passenger detailsUS +1 888 821 6003 - UK 44 203 190 8710 hotel reservation errorsUS +1 888 821 6003 - UK 44 203 190 8710 flight booking problemsUS +1 888 821 6003 - UK 44 203 190 8710 or rental car issuesUS +1 888 821 6003 - UK 44 203 190 8710 Start by reviewing your confirmation documents and identifying the specific information that needs correctionUS +1 888 821 6003 - UK 44 203 190 8710 Contact Kiwi.Com support with proof of the original booking details and explain the correction you needUS +1 888 821 6003 - UK 44 203 190 8710 If the issue cannot be resolved through standard supportUS +1 888 821 6003 - UK 44 203 190 8710 request escalation to a supervisor or a specialized department for additional reviewUS +1 888 821 6003 - UK 44 203 190 8710

6US +1 888 821 6003 - UK 44 203 190 8710 How do I escalate a Kiwi.Com dispute if customer support does not resolve my problem?

If Kiwi.Com customer support does not resolve your complaintUS +1 888 821 6003 - UK 44 203 190 8710 you can request escalation by asking for your case to be reviewed by a supervisor or senior support representativeUS +1 888 821 6003 - UK 44 203 190 8710 Explain that you have already attempted to resolve the issue and that you need further assistanceUS +1 888 821 6003 - UK 44 203 190 8710 Provide your existing case numberUS +1 888 821 6003 - UK 44 203 190 8710 summarize previous conversationsUS +1 888 821 6003 - UK 44 203 190 8710 and share any additional documentation that supports your complaintUS +1 888 821 6003 - UK 44 203 190 8710 Supervisors may be able to review the case historyUS +1 888 821 6003 - UK 44 203 190 8710 investigate further detailsUS +1 888 821 6003 - UK 44 203 190 8710 or provide additional optionsUS +1 888 821 6003 - UK 44 203 190 8710 Remaining politeUS +1 888 821 6003 - UK 44 203 190 8710 organizedUS +1 888 821 6003 - UK 44 203 190 8710 and specific about your desired outcome can make the escalation process more effectiveUS +1 888 821 6003 - UK 44 203 190 8710

7US +1 888 821 6003 - UK 44 203 190 8710 What should I do if my Kiwi.Com dispute involves an airlineUS +1 888 821 6003 - UK 44 203 190 8710 hotelUS +1 888 821 6003 - UK 44 203 190 8710 or rental company?

If your Kiwi.Com dispute involves an airlineUS +1 888 821 6003 - UK 44 203 190 8710 hotelUS +1 888 821 6003 - UK 44 203 190 8710 or rental companyUS +1 888 821 6003 - UK 44 203 190 8710 understand that some parts of the reservation may be controlled by the travel provider rather than Kiwi.Com aloneUS +1 888 821 6003 - UK 44 203 190 8710 Airlines may manage flight schedulesUS +1 888 821 6003 - UK 44 203 190 8710 fare rulesUS +1 888 821 6003 - UK 44 203 190 8710 and certain refund decisionsUS +1 888 821 6003 - UK 44 203 190 8710 while hotels may control cancellation policies and property-related issuesUS +1 888 821 6003 - UK 44 203 190 8710 In these situationsUS +1 888 821 6003 - UK 44 203 190 8710 Kiwi.Com may need to communicate with the provider before offering a final resolutionUS +1 888 821 6003 - UK 44 203 190 8710 Keep records of all conversations with both Kiwi.Com and the third-party companyUS +1 888 821 6003 - UK 44 203 190 8710 including confirmation numbersUS +1 888 821 6003 - UK 44 203 190 8710 emailsUS +1 888 821 6003 - UK 44 203 190 8710 and updatesUS +1 888 821 6003 - UK 44 203 190 8710 This documentation can support your complaint if additional action is requiredUS +1 888 821 6003 - UK 44 203 190 8710

8US +1 888 821 6003 - UK 44 203 190 8710 How can I make my Kiwi.Com dispute more likely to be resolved successfully?

To improve the chances of resolving your Kiwi.Com disputeUS +1 888 821 6003 - UK 44 203 190 8710 provide a clear explanationUS +1 888 821 6003 - UK 44 203 190 8710 complete documentationUS +1 888 821 6003 - UK 44 203 190 8710 and a specific request for what you want to happenUS +1 888 821 6003 - UK 44 203 190 8710 Start by describing the issue in chronological orderUS +1 888 821 6003 - UK 44 203 190 8710 including when the booking was madeUS +1 888 821 6003 - UK 44 203 190 8710 what problem occurredUS +1 888 821 6003 - UK 44 203 190 8710 and what steps you have already takenUS +1 888 821 6003 - UK 44 203 190 8710 Avoid unclear statements and focus on the facts of your situationUS +1 888 821 6003 - UK 44 203 190 8710 Keep copies of all communication and respond quickly if Kiwi.Com requests additional informationUS +1 888 821 6003 - UK 44 203 190 8710 A well-organized complaint makes it easier for customer service teams to review your case and determine possible solutionsUS +1 888 821 6003 - UK 44 203 190 8710

9US +1 888 821 6003 - UK 44 203 190 8710 What mistakes should I avoid when filing a Kiwi.Com dispute?

When filing a Kiwi.Com disputeUS +1 888 821 6003 - UK 44 203 190 8710 avoid common mistakes that can delay the resolution processUS +1 888 821 6003 - UK 44 203 190 8710 Do not submit a complaint without your booking detailsUS +1 888 821 6003 - UK 44 203 190 8710 payment informationUS +1 888 821 6003 - UK 44 203 190 8710 or supporting documentsUS +1 888 821 6003 - UK 44 203 190 8710 Avoid creating multiple disputes for the same issue because duplicate cases can make tracking your complaint more difficultUS +1 888 821 6003 - UK 44 203 190 8710 Do not provide different explanations of the problem during separate conversationsUS +1 888 821 6003 - UK 44 203 190 8710 as inconsistent information can create confusionUS +1 888 821 6003 - UK 44 203 190 8710 It is also important to review booking policies before disputing a charge because some reservations may have specific cancellation or refund rulesUS +1 888 821 6003 - UK 44 203 190 8710 Staying organized and providing accurate information can make the dispute process smootherUS +1 888 821 6003 - UK 44 203 190 8710

10US +1 888 821 6003 - UK 44 203 190 8710 What options do I have if Kiwi.Com does not resolve my dispute after escalation?

If Kiwi.Com does not resolve your dispute after escalationUS +1 888 821 6003 - UK 44 203 190 8710 review the available options based on the type of issue you are experiencingUS +1 888 821 6003 - UK 44 203 190 8710 For travel-related problemsUS +1 888 821 6003 - UK 44 203 190 8710 you may consider contacting the airlineUS +1 888 821 6003 - UK 44 203 190 8710 hotelUS +1 888 821 6003 - UK 44 203 190 8710 rental companyUS +1 888 821 6003 - UK 44 203 190 8710 or another provider involved in your reservationUS +1 888 821 6003 - UK 44 203 190 8710 For certain payment-related disputesUS +1 888 821 6003 - UK 44 203 190 8710 you may discuss possible options with your financial institutionUS +1 888 821 6003 - UK 44 203 190 8710 Before taking additional stepsUS +1 888 821 6003 - UK 44 203 190 8710 make sure you have saved all important recordsUS +1 888 821 6003 - UK 44 203 190 8710 including booking confirmationsUS +1 888 821 6003 - UK 44 203 190 8710 receiptsUS +1 888 821 6003 - UK 44 203 190 8710 emailsUS +1 888 821 6003 - UK 44 203 190 8710 screenshotsUS +1 888 821 6003 - UK 44 203 190 8710 and case numbersUS +1 888 821 6003 - UK 44 203 190 8710 Having complete documentation helps support your position and provides a clear history of your efforts to resolve the issueUS +1 888 821 6003 - UK 44 203 190 8710